

OBJECTIVE	A leading role in the planning and design of first-rate public places — involved in policy development, city design, community outreach, and partnerships with public- and private-sector stakeholders.
EDUCATION	<p><i>Massachusetts Institute of Technology</i></p> <ul style="list-style-type: none">¶ Master in City Planning and Bachelor of Planning degrees.¶ Study fields: city/regional design, urban and transportation planning, community outreach and public relations, program and project management, and public policy and administration.¶ Minor in Science, Technology, and Society, studying the effects of technology on community and the sociology of design and planning.¶ Burchard Scholar in the Humanities, Arts, and Social Sciences.¶ Winner of MIT Writing Prize.
EXPERIENCE	<p>¶ <i>U.S. Department of Transportation, John A. Volpe National Transportation Systems Center</i> Worked extensively with the National Park Service (NPS) as a community planner; led and served on planning teams at numerous Northeast Region parks (Governors Island NM, Statue of Liberty/Ellis Island NM, Gateway NRA, Fort McHenry NM&HS, Shenandoah NP, Boston NHP, Boston Harbor Islands NRA, Lowell NHP), working with park and regional staff and stakeholders to formulate policy, project, and partnership recommendations regarding transportation and related planning activities. Worked with NPS headquarters and regional staff to develop national transportation programs. Built relationships with various federal, state, and local government agencies, and with universities and non-profit groups. Designed print and electronic materials for public outreach and for internal use. Created quantitative and qualitative evaluation tools for planning projects. Facilitated community outreach both locally and, during federal rulemaking, nationwide. Authored policy and strategy papers on federal legislation, including regulatory recommendations. Managed project teams, including contractors and external partners. Several performance and team awards. (5/99–present)</p> <p>¶ <i>Project for Public Spaces (Everett Public Service Internship Program)</i> Designed urban streetscape improvements, studied the world's great public places, and authored and submitted for publication a global study on traffic safety programs. (6/98–8/98)</p> <p>¶ <i>New Urban Ring Circumferential Transit Project</i> Created a detailed conceptual study of a 20-mile Boston-area transit line; presented it to MIT faculty and transit officials. Analyzed technical data, toured facilities, attended outreach meetings. (2/97–5/97)</p> <p>¶ <i>'DUSP Update,' MIT Department of Urban Studies and Planning</i> Editor; singlehandedly produced and managed weekly newsletter. (9/98–5/00)</p> <p>¶ <i>MIT Media Laboratory</i> — Researched interface design and human-computer interaction. (1/97–6/98)</p>
ADDITIONAL INFO.	<p>¶ Senior Editor, Opinion Editor, advisor, and nationally syndicated columnist for <i>The Tech</i>, MIT's campus newspaper. Quoted on National Public Radio, in <i>People</i>, <i>Technology Review</i>, on WHDH-TV, and in the <i>Boston Globe</i>, <i>Boston Herald</i>, <i>Chronicle of Higher Education</i>, and <i>Boston Phoenix</i>. (11/98–5/03)</p> <p>¶ Published freelance journalist, short-story writer, and playwright (first New York show 10/02).</p> <p>¶ Host of <i>Free Transfer</i>, a weekly variety/public-affairs cable television program; interviewed a variety of local and state politicians and other personalities. (10/00–12/03)</p> <p>¶ Information-management and human-resources experience with <i>Tech Superpowers</i> (1997) and <i>Government Employees Insurance Corporation</i> (1995).</p> <p>¶ Extensive computer expertise — web software, graphics tools, office packages, HTML, GIS, CAD/CAM.</p>